

## International Consumer Bill of Rights: 2023

### An Australian Risk Policy Institute Perspective

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Consumer Rights are fundamental to choice, protection, safety, fair trading and informed decision-making by consumers. We live in an age of digital transformation, innovation and opportunity but also disruption and vulnerability. Today, more than ever before, “risk is based in vulnerability and concerned with consequences” – ARPI’s Strategic Risk Policy Model.

The Australian Risk Policy Institute (‘ARPI’) is an independent, not for profit organisation which heads the Global Risk Policy Network – see [www.arpi.org.au](http://www.arpi.org.au). ARPI’s sole purpose is to develop and promote ways to protect vulnerable persons, organisations and nations through new thinking, new approaches and new frames.

A recent example at the global level was illustrated by ARPI’s involvement in the Renewable Resilient Planet (R2P) Conference in London, held at the Imperial College on 17-19 April 2023, which will lead into a global-scale Human Continuity Project™ - concerned with enhancing resilience of critical global infrastructure including water, electricity, gas, bushfires, floods, communications, medicines and fuels – see [www.eiscouncil.org](http://www.eiscouncil.org).

Focusing also directly on consumer protection particularly for vulnerable people, “ARPI is very pleased to release an expanded version of the “International Consumer Bill of Rights” incorporating four additional consumer rights, reflecting changing society, to ensure that consumer rights are effective and sustainable in today’s transformative world” announced ARPI President Tony Charge.

“Significantly, this is also timely because the US Ambassador to Australia, Caroline Kennedy, is the daughter of the late President John F. Kennedy who initiated the original International Consumer Bill of Rights in 1962” Tony Charge added.

The four additional rights included by ARPI in the International Bill of Consumer Rights 2023 are:

- 1. The Right to Privacy**
- 2. The Right to Protection**
- 3. The Right to Service**
- 4. The Right to Truth in Multi-Media and Government Communications.**

The expanded “International Consumer Bill of Rights 2023” can be found at [www.arpi.org.au](http://www.arpi.org.au) – on Twitter and LinkedIn at ARPIRiskPolicy. Inquiries are welcome to [academy@arpi.org.au](mailto:academy@arpi.org.au).

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